Case Managers provide intensive one-on-one support throughout the program, connecting participants to community resources such as: housing, transportation and childcare.

**Family Support Services**

**Phase 1**
Empowerment/Soft Skills
Communication, conflict resolution, improved outlook, money and time management

**Phase 2**
Computer Training
Typing, Microsoft Office, work culture, digital literacy, career research

**Phase 3**
Career Preparation
Cover letter and resume building, internet job search, mock interviews

**Employment Services Pathway**
Internships, job search, work experience

**Education Pathway**
GED/Adult Basic Education, advanced computing, post-secondary exploration

**Post-Employment Support**
Lifetime career support services for alumni

**Self Supporting Families**
Empowering families to become self-supporting since 1982