Case Managers provide intensive one-on-one support throughout the program, connecting participants to community resources such as: housing, transportation and childcare.

**Family Support Services:**

**Phase 1: Empowerment & Soft Skills**
- Communication, conflict resolution, improved outlook, money and time management

**Phase 2: Computer Training**
- Typing, Microsoft Office, work culture, digital literacy, career research

**Phase 3: Career Preparation**
- Cover letter and resume building, internet job search, mock interviews

**Employment Services Pathway:**
- Internships, job search, work experience

**Education Pathway:**
- High School Equivalency or Adult Basic Education, advanced computing, post-secondary exploration

**Post-Employment Support:**
- Lifetime career support services for alumni

**Retention:**
- CWEE stays in touch with participants’ employers for up to 1 year